

Independent Accountant's Report on Applying Agreed-Upon Procedures

To the Board/President/Management

_____(Provider's Name)

_____(City/State/Zip Code)

We have performed the procedures enumerated below based upon the requirements outlined in the Department of Disabilities and Special Needs (DDSN) Provider Audit Policy (275-06-DD) for the State fiscal year ended June 30, _____related to Medicaid billings and/or the contracted service provider's management of Consumers' Personal Funds for compliance with DDSN Directive 200-12-DD: Management of Funds for People Participating in Community Residential Programs, which were agreed to by the management of _____(Provider's name) for the year ended _____(Provider's year-end). _____(Provider's name) management is responsible for establishing policies and procedures, and for the maintenance of records and supporting documentation. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representations regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedures performed and the results of our testing are as follows:

Medicaid Billing

1. We obtained an understanding of the Medicaid billing process and controls over Medicaid billable services through discussions with management and consultations with program staff. In documenting our understanding, we also learned that the contracted service provider served a total of _____consumers for whom Medicaid services were billed for the period tested.
2. We selected a sample of _____consumers from the total number of consumers for which the contracted service provider is receiving payments for Medicaid billable services. For the consumers selected, we tested Medicaid billings for _____month(s) to determine the following:
 - A. Documentation is on file to support the billings. In addition, we performed tests to determine that the supporting documentation provides reasonable assurance that the billings are supported by complete and accurate information.

Results/Finding:

- B. Services are being provided to the consumers as indicated in the documentation on file. For the consumers selected for testing, the Auditor should be present and

have the supervisor make contact (face-to-face or phone call) with the consumer and/or family member and inquire if the services were provided as indicated in the service notes.

Results/Finding:

- C. Monitorship is being provided by supervisory staff, as evidenced by their signature or initials and date of review, on an on-going basis so as to provide reasonable assurance to the provider organization that the billable services are being provided to the consumers and/or families as indicated by the documentation on file

Results/Finding:

3. Consumers' Personal Funds

We gained an understanding of the controls over consumers' personal funds managed by contracted service provider staff through our discussions and inquiries with management. In order to gain a more accurate understanding of the nature and treatment of consumers' personal funds, we consulted with the residential program staff since these employees are directly responsible for compliance with DDSN Directive 200-12-DD: Management of Funds for People Participating in Community Residential Programs.

In documenting our understanding, we learned that the contracted service provider manages personal funds for a total of ____ consumers. From this total, we selected a sample of ____ consumers and reviewed their account activity for ____ month(s) to determine the following:

- A. Each member of the contracted service provider staff having access to consumers' personal funds is bonded.

Results/Finding:

- B. Consumers' personal funds are not borrowed, loaned, or co-mingled by the contracted service provider or another person or entity for any purpose, or combined or co-mingled in any way with the contracted service provider's operating funds.

Results/Finding:

- C. Consumers' checking and/or savings accounts are established in the consumers' names and social security numbers, or that they indicate that the accounts are for the benefit of the consumers (fiduciary relationship).

Results/Finding:

- D. Withdrawals from consumers' accounts require a co-signature of the facility or program director or his or her designee, unless a waiver is on file.

Results/Finding:

- E. A copy of the commercial bank signature card is on file in the consumers' permanent files.

Results/Finding:

- F. Items costing \$50 or more are purchased by check from the consumers' accounts.

Results/Finding:

- G. All sources of income for the consumers are deposited within five (5) business days of receipt to their accounts.

Results/Finding:

- H. Bank reconciliations for consumers' accounts are being performed within 20 business days of receipt of the bank statements by a staff member who is not a co-signer for the accounts.

Results/Finding:

- I. Through a representative sample of consumers' purchases, determine that receipts are on hand to support expenditures for non-incidental purchases made from the consumers' personal funds. (Purchases should be selected from the consumers' accounts in the sample for the month(s) chosen for review.)

Results/Finding:

- J. Checks are not written to "Cash."

Results/Finding:

- K. Consumers' cash on hand (consumers' cash held in the residence by staff plus cash actually held by the consumer) does not exceed \$50.

Results/Finding:

- L. Actual counts of consumers' cash held by residential staff, and agreement of the counts to the records, are done monthly by someone who does not have authority to receive or disburse cash. The count and agreement to the records must be documented in the cash records.

Results/Finding:

- M. Determine that consumers' total cash assets do not exceed the established limits mandated by Medicaid (generally: \$2,000)

Results/Finding:

4. Minimum Salary/Hourly Wage:

We gained an understanding of the requirements of paying Direct Care Staff in accordance with the Provider's contract with DDSN.

We determined whether or not the contracted service provider was paying **ALL** Direct Care Staff the established minimum hourly wage in accordance with the DDSN contract.

Results/Finding:

5. Room and Board Policy:

We gained an understanding of the status of the DDSN Room and Board Policy through our discussions and inquiries with management. Part of our understanding the status of DDSN Room and Board Policy was to confirm the last date DDSN approved the Room and Board Policy.

We determined whether or not the contracted service provider has established and implemented a Room and Board Policy for consumers' fees that has been reviewed and approved by DDSN. We determined the last date DDSN approved the Room and Board policy.

Results/Finding:

We were not engaged to and did not conduct an examination, the objective of which would be the expression of an opinion on the contracted service provider's policies and procedures over Medicaid billings and the management of consumers' personal funds and compliance with applicable laws and regulations. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the management of (provider's name) and DDSN and is not intended to be or should not be used by anyone other than these specified parties.

[Signature]

[Date]